

FEDERAL ENERGY OFFICE
WASHINGTON, D.C. 20461

March 1, 1974

Reply to be Handled by:	
Coordinate Reply with:	
For Action	For Information
Signature of:	
Copy of	
to: OFFICE OF THE ADMINISTRATOR	
also sent to:	
REPLY DUE:	

Mr. Dwight A. Ink
Deputy Administrator
General Services Administration
Washington, D.C. 20405

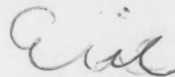
Dear Dwight:

Thank you very much for your note dated February 20, 1974 which attached your letter to General Graham, General Manager of the Washington Metropolitan Area Transit Authority. Dwight, I believe you are exactly right in your perception of something that is discouraging people from taking the bus. Members of my staff have told me that a bus schedule and accurate bus information are two of the hardest things to get these days.

I am going to ask my Office of Energy Conservation to contact the Department of Transportation to find out what that Department can do to stimulate better and more accurate information concerning the availability of public transportation. Incidentally, I can add one bit of personal additional observation to your note: did you ever ask a bus driver for information on other buses or another route? The answers I've received range from a blank stare to "I don't know" to "we don't have any schedules," etc.

Thanks for sharing your experience with me.

Sincerely yours,



Eric R. Zausner
Assistant Administrator
Economic and Data Analysis
and Strategic Planning



Save Energy and You Serve America!